



## 2008 Wholesale Customer Training Schedule – Phase III OSS Test Plan

Updated 5-6-2008

### Course Descriptions

- **OSS Test Plan Phase 3 WISOR GUI Training - Pre-Order and Order Transactions**

This course will train the customer on the various features in FairPoints Wisor application for performing functions such as Address Validation, Loop Qual, CSR Look-up, LSR Placement, ASR Placement, Creating Templates, placement of SUPs, etc.

Dates:        May 28, 2008 ASR Training - 1PM to 5PM ET  
                  May 29, 2008 LSR Training - 1PM to 5PM ET

                  June 3, 2008 ASR Training - 1PM to 5PM ET  
                  June 4, 2008 LSR Training - 1PM to 5PM ET

- **OSS Test Plan Phase 3 Wisor GUI Maintenance Transactions**

This course will train the customer on the use of FairPoints on line system for performing MLT Testing and the opening and tracking of Trouble Tickets on line.

Dates:        May 30, 2008 TA Training - 1PM to 3PM ET  
                  June 5, 2008 TA Training - 1PM to 3PM ET

- **OSS Test Plan Phase 3 E-Bonded Customer Training**

These meetings will review the process for Phase 3 Testing with FairPoint, Review Business Rules, Test Plan Windows, Defect Management, ASR and TA Schemas, EDI Specs etc.

Dates:        April 25, 2008 Review of Web Doc's 1PM to 2PM ET  
                  May 9, 2008 Review Test Plan Windows 1PM to 2PM ET  
                  May 23, 2008 Final Prep - Test Deck Review 1PM to 3PM ET